

# Massachusetts Do Not Call Registration Form

## Consumer Affairs & Business Regulation

### The Massachusetts DO NOT CALL List



Effective January 1, 2003, the law allows Massachusetts residents to avoid unwanted telemarketing calls to their homes. There is **no fee** for Massachusetts residential telephone customers to register on the list. **The first DO NOT CALL list will be effective APRIL 1, 2003.** The list is provided to telemarketers quarterly. It may take up to 90 days after you sign up for unsolicited sales calls to stop.

**To sign up by mail complete the form below and mail it to :**

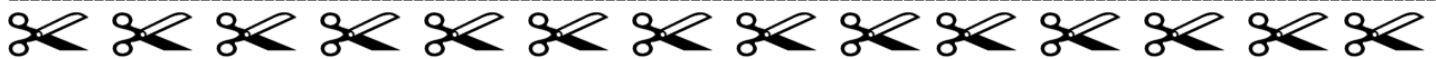
**Massachusetts Do Not Call Program  
c/o GovConnect 50 Federal Street  
Boston, MA 02110**

### What are the Law's Protections?

You will not receive unsolicited telephone sales calls after the effective date of your registration. Soliciting telephone calls may not be made to Massachusetts consumers (even those not on the registry) between the hours of 8 p.m. and 8 a.m.; also soliciting faxes and telephone solicitations using recorded message devices cannot be made at any time; telemarketers cannot use blocking devices to stop an individual's caller-identification device.

**There Are Exceptions to the Law:** You may still receive certain telephone calls, including:

- ✓ Noncommercial polls or surveys;
- ✓ Calls made by tax-exempt non-profit organizations;
- ✓ Calls made to consumers with that consumer's express permission;
- ✓ Calls made to consumers in response to a visit to that company's fixed commercial location;
- ✓ Sales calls made primarily in connection with an existing contract or debt;
- ✓ Sales calls to an existing customer;
- ✓ Sales calls in the context of ongoing sales when face-to-face presentations or meetings are needed for payment.



## Massachusetts Do Not Call Registration Form

RESIDENTIAL PHONE #(s) ( ) \_\_\_\_\_

Other Residential Phone # ( ) \_\_\_\_\_

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

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